

Express Employment Professionals

Client-at-a-Glance

For nearly 25 years, the mission of Express Employment Professionals has been to help people find jobs and help businesses find the people and human resource services they need. They accomplish this mission through a network of over 600 locations in the United States, Canada, South Africa, and Australia. Each Express office is locally owned, operated, and backed by the expertise and support of an international headquarters.

HR Staffing Experts Reduce Turnover 17% with 8-Minute Wonderlic Test

A goal of Express Employment Professionals is to best serve their clients by finding and placing the most qualified candidates into open positions. Prior to placement, candidates are prescreened for a variety of skills and abilities.

Although Express uses over 400 tests to measure applicant's skills, they did not have a tool to show cognitive ability or aptitude. Cindi Gilmore, owner and President of a Dallas-based office, found that using the Wonderlic Personnel Test - Quicktest (WPT-Q) as part of their prescreening process decreased her client's turnover by 17% over a six month period.

“Almost immediately after we started using Wonderlic we noticed the caliber of people increased,” explains Gilmore. “Not only did we notice, but the clients did too and shared with us how pleased they were in the quality of people we were placing.”

The 17% drop in turnover has saved valuable time and money for Express Employment Professionals and their clients.

Using Wonderlic has changed the way Express places people into organizations.

“It's beneficial to us because we are able to retain people longer, and that's always a good thing,” says Gilmore. “Our clients can find candidates more efficiently to convert to payroll and reduce training expenses.”



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